



Virtually all hotels responding to our survey feature the following:

- Lobby doors, accessible guestroom doors, and accessible guestroom bathroom doors that are at least 32 inches in width
- Lever-style handles on guestroom doors
- Staff who can assist guests with luggage
- Staff who can provide blind and visually impaired guests with a tour of the property orienting guests to locations of restaurants, emergency exits, elevators, etc.

Most hotels responding to our survey feature the following:

- Staff who can orient blind and visually impaired guests to room features, such as climate controls, closet location, telephone location, etc.
- Staff who can show deaf and hearing-impaired guests how to use room features, such as climate controls, closet location, telephone location, etc.

It is recommended that persons with disabilities who book a hotel contact the property directly 24 hours prior to check-in to re-confirm the availability of any necessary accommodations.

The City of Miami Beach takes great care to properly provide for the needs of its visitors with disabilities. We have created the following chart to assist you in planning your stay in our city.



	Level Main Entrance	Ramped Main Entrance	Main Entrance Access Via Mechanical Lift	Accessible Parking	Elevator Access to All Floors	Accessible Rooms with One Bed	Accessible Rooms with Two Beds	Roll-In Showers	Tub Showers	Portable Bath Bench	Raised Toilet	Grassy Area for Service Animals	Phone with Volume Control	TTY/TDD	Vibrating Alarm Clock or Wake-Up Service	Visual Door Bell	Pool Access Via Lift	Pool Access Via Ramp	Can Provide Info in Braille	Can Provide Info Audibly	Can Provide Info in ASL	Can Provide Info in Writing
<b>Albion Hotel</b> , 1650 James Avenue Ph: 305-913-1000; Toll Free: 877-782-3557; F: 305-674-0507 <a href="http://www.rubellhotels.com/albion.html">www.rubellhotels.com/albion.html</a>	•				•	•	•	•		•	•	•	•	•				•	•	•	•	
<b>Bentley Beach</b> , 101 Ocean Drive Ph: 305-938-4600; Toll Free: 866-BENTLEY; F: 305-938-4601	•				•	•	•	•			•	•	•	•	•					•	•	•
<b>Blue Moon Hotel</b> , 944 Collins Avenue Ph: 305-673-2262; Toll Free: 800-724-1623; <a href="http://www.bluemoonhotel.com">www.bluemoonhotel.com</a>	•	•			•	•		•	•	•	•	•	•	•	•					•	•	•
<b>Cardozo Hotel</b> , 1300 Ocean Drive Ph: 305-535-6500; Toll Free: 800-782-6500; F: 305-532-3563 <a href="http://www.cardozohotel.com">www.cardozohotel.com</a>		•			•	•			•	•	•		•		•					•	•	•
<b>The Creek</b> , 2360 Collins Avenue Ph: 305-538-1951; F: 305-531-3217; <a href="http://www.thecreksouthbeach.com">www.thecreksouthbeach.com</a>		•		•					•											•	•	
<b>Eden Roc Renaissance</b> , 4525 Collins Avenue Ph: 305-531-0000; Fax: 305-674-5555, <a href="http://www.edenroccresort.com">www.edenroccresort.com</a>		•			•	•		•	•	•	•	•	•	•	•	•				•	•	
<b>Edison Hotel</b> , 960 Ocean Drive Ph: 305-531-2744; Toll Free: 800-961-9076; <a href="http://www.edisonsouthbeach.com">www.edisonsouthbeach.com</a>	•				•	•	•	•	•	•	•	•	•	•	•	•				•	•	•
<b>Fontainebleau Hilton Resort</b> , 4441 Collins Avenue Ph: 305-538-2000; Toll Free: 800-548-8886; <a href="http://www.fontainebleauhilton.com">www.fontainebleauhilton.com</a>		•		•	•	•	•	•	•	•	•	•	•	•	•	•				•	•	•
<b>Holiday Inn South Beach Resort</b> , 2201 Collins Avenue Ph: 305-779-3200; Toll Free: 1-800-Holiday; F: 305-534-1511	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
<b>Holiday Inn Miami Beach</b> , 6060 Indian Creek Drive Ph: 305-865-2565; Toll Free: 800-519-3555		•		•										•	•						•	
<b>Hotel Astor</b> , 956 Washington Avenue Ph: 305-531-8081; Toll Free: 800-270-4981; F: 305-531-3193; <a href="http://www.hotelastor.com">www.hotelastor.com</a>		•		•	•	•	•	•	•	•	•	•	•	•	•	•		•			•	•
<b>Hotel Lily-Leon</b> , 835-841 Collins Avenue Ph: 305-673-3767; Toll Free: 877-762-3477; F: 305-535-0077; <a href="http://www.southbeachgroup.com">www.southbeachgroup.com</a>	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•				•	•	•
<b>Hotel Ocean</b> , 1230 Ocean Drive Ph: 305-672-2579; Toll Free: 800-783-1725; F: 305-672-7665; <a href="http://www.hotelocean.com">www.hotelocean.com</a>		•		•		•			•				•							•	•	•
<b>Howard Johnson Plaza, Caribbean Ocean Hotel</b> , 3737 Collins Avenue Ph: 305-534-5464; Toll Free: 800-446-4656; F: 305-534-0206; <a href="http://www.caribbeanoceanhotel.com">www.caribbeanoceanhotel.com</a>		•		•	•	•																
<b>Loews Miami Beach</b> , 1601 Collins Avenue Ph: 305-604-1601; Toll Free: 877-604-1601; <a href="http://www.loewshotels.com">www.loewshotels.com</a>	•				•	•			•		•	•	•	•	•	•	•	•	•	•	•	•
<b>Marlin Hotel</b> , 1200 Collins Avenue Ph: 305-604-5063; <a href="http://www.marlinhotel.com">www.marlinhotel.com</a>		•		•	•	•	•	•	•	•	•			•						•		•
<b>Mercury Resort &amp; Spa</b> , 100 Collins Avenue Ph: 305-398-3000; Toll Free: 877-786-2732; F: 305-398-3001 <a href="http://www.mercurysort.com">www.mercurysort.com</a>	•	•			•	•	•	•	•	•	•	•	•	•	•	•				•	•	•
<b>Nassau Suite Hotel</b> , 1414 Collins Avenue Ph: 305-532-0043; Toll Free: 866-859-4177; F: 305-534-3133 <a href="http://www.nassausuite.com">www.nassausuite.com</a>		•			•	•														•	•	•
<b>National Hotel</b> , 1677 Collins Avenue Ph: 305-532-2311; Toll Free: 800-327-8370; <a href="http://www.nationalhotel.com">www.nationalhotel.com</a>			•		•	•			•		•	•	•	•	•	•				•	•	•
<b>Ocean Surf Hotel</b> , 7436 Ocean Terrace Ph: 305-866-1648; Toll Free: 800-555-0411; <a href="http://www.oceansurf.com">www.oceansurf.com</a>		•			•	•			•		•	•	•	•	•	•			•	•	•	•
<b>Ramada Inn Miami Beach</b> , 4041 Collins Avenue Phone: 305-531-5771; Fax: 305-695-4126	•				•	•			•		•	•	•	•	•	•		•			•	•
<b>Royal South Beach Condo Hotel</b> , 758 Washington Avenue Ph: 305-673-9009; Toll Free: 888-394-6835; F: 305-673-9244 <a href="http://www.royalsouthbeach.com">www.royalsouthbeach.com</a>		•			•	•			•		•	•	•	•	•	•				•	•	•
<b>The Shore Club</b> , 1901 Collins Avenue Ph: 305-695-3100; Toll Free: 877-640-9500; F: 305-695-3277 <a href="http://www.shoreclub.com">www.shoreclub.com</a>		•			•	•			•		•	•	•	•	•	•		•			•	•
<b>South Beach Courtyard By Marriott</b> , 1530 Washington Avenue Ph: 305-604-8887; Toll Free: 800-321-2211; F: 305-604-8868 <a href="http://www.marriott.com">www.marriott.com</a>		•			•	•			•		•	•	•	•	•	•				•	•	•
<b>South Beach Marriott Hotel</b> , 161 Ocean Dr. Ph: 305-536-7700; Toll Free: 800-228-9290; F: 305-536-9900 <a href="http://www.marriott.com">www.marriott.com</a>			•		•	•			•		•	•	•	•	•	•				•	•	•
<b>Sovereign Hotel</b> , 4385 Collins Avenue Ph: 305-531-3232; Toll Free: 866-768-4683; F: 305-531-1077 <a href="http://www.mianibeachsovereign.com">www.mianibeachsovereign.com</a>		•			•	•			•		•	•	•	•	•	•				•	•	•
<b>The Tides</b> , 1220 Ocean Drive Ph: 305-604-5070; Toll Free: 866-43TIDES; F: 305-604-5180 <a href="http://www.thetideshotel.com">www.thetideshotel.com</a>		•			•	•			•		•	•	•	•	•	•		•			•	•
<b>Townhouse Hotel</b> , 150 20th Street Ph: 305-534-3800; Toll Free: 877-534-3800; F: 305-534-3811 <a href="http://www.townhousehotel.com">www.townhousehotel.com</a>			•			•			•		•	•	•	•	•	•				•	•	•
<b>Tropics Hotel</b> , 1550 Collins Avenue Ph: 305-531-0361; F: 305-531-8676; <a href="http://www.tropicshotel.com">www.tropicshotel.com</a>	•					•			•		•	•	•	•	•	•						•
<b>The Wave Hotel</b> , 350 Ocean Drive Ph: 305-673-0401; Toll Free: 800-501-0401; F: 305-531-9385 <a href="http://www.wavehotel.com">www.wavehotel.com</a>		•			•	•			•		•	•	•	•	•	•			•	•	•	•
<b>Wyndham Miami Beach Resort</b> , 4833 Collins Ave. Ph: 305-532-3600; Toll Free: 800-WYNDHAM; <a href="http://www.wyndham.com">www.wyndham.com</a>			•		•	•			•		•	•	•	•	•	•				•	•	•



Dear Visitor:

On behalf of the City of Miami Beach's Office of the Mayor and Commission, welcome to the Sun and Fun Capital of the World! Whether you are seeking a hotel for business or pleasure, the City offers many wonderful accommodations to choose from.

The purpose of this hotel access guide is to assist visitors with disabilities and their families in choosing lodging. In order to gather access information, the City sent a survey to every property on Miami Beach. The guide was then prepared from the survey results received.

We hope you find this guide useful, but please keep in mind it is only a starting point. Persons with disabilities are strongly encouraged to contact hotels directly for current, detailed access information before booking a stay.

Thank you for choosing Miami Beach as your destination for business or fun. We hope you will enjoy your stay here in our enchanting City by the sea.

Sincerely,

David Dermer  
Mayor

To request this material in accessible format, sign language interpreters, information on access for persons with disabilities, and/or any accommodation to review any document or participate in any city-sponsored proceeding, please contact 305.604.2489 (voice) or 305.673.7218 (TTY) five days in advance to initiate your request. TTY users may also call 711 (Florida Relay Service).

City of Miami Beach Travel and Tourism webpage:  
[www.MrMiamiBeach.com](http://www.MrMiamiBeach.com)

To contact the Tourism/Tourist Hotline by phone,  
call: 305-673-7400.

For further information, contact Heidi Johnson-Wright, ADA Coordinator, at 305.673.7080 (voice), 305.673.7218 (TTY), or via e-mail: [HJohnson-Wright@miamibeachfl.gov](mailto:HJohnson-Wright@miamibeachfl.gov), or contact Michael Aller, Tourism and Convention Director & Chief of Protocol, at 305.673.7400 (voice), 305.673.7782 (fax), or via e-mail: [MichaelAller@miamibeachfl.gov](mailto:MichaelAller@miamibeachfl.gov)



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# Miami Beach

## Hotel Accessibility Guide for Visitors with Disabilities



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